



# FMS/VIP Terminal Services

## Onboarding Overview

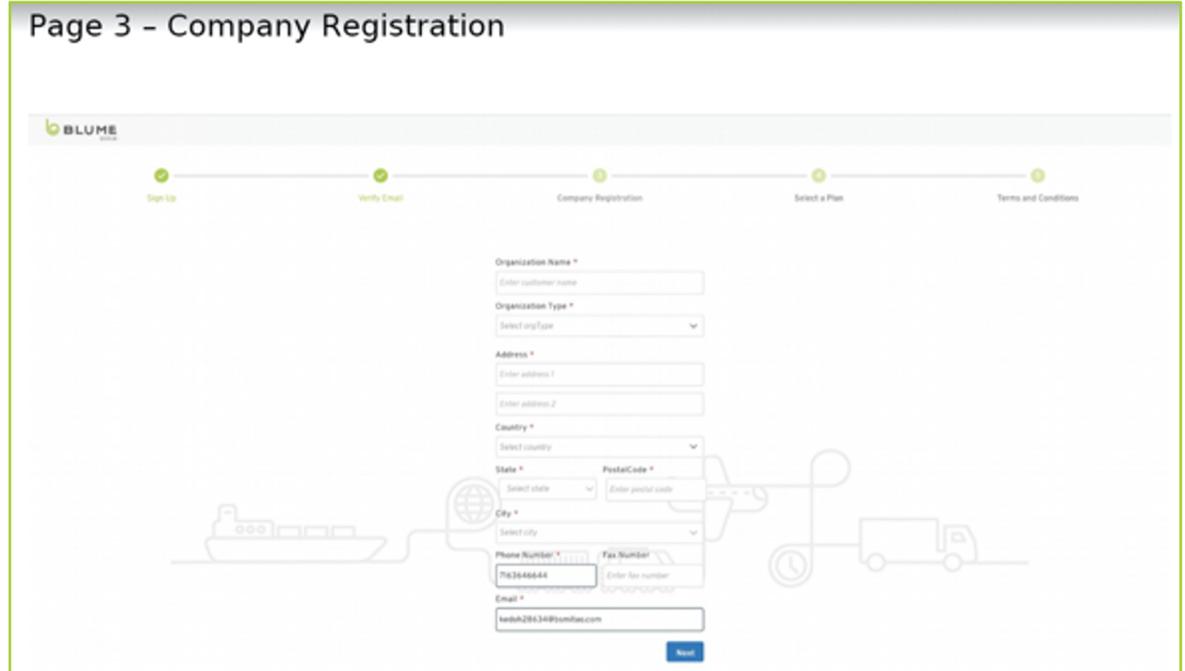
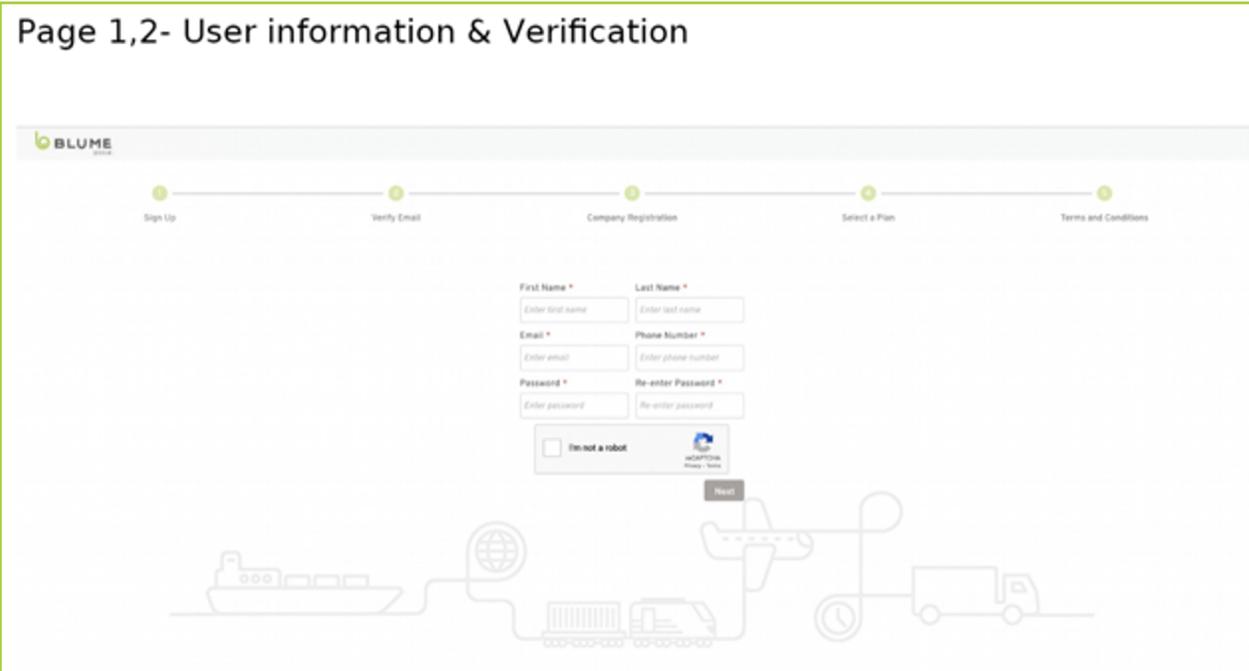
# New user sign up

Registration involves 5 easy steps:

1. Register as a new Blume user supplying company information (BCO, carrier, etc.)
2. Once registered, select Terminal VIP Services subscription
3. Associate your account to a "Partner" Terminal (FMS) under terminal configuration
4. Add a credit card under the Admin/Manage Cards menu
5. Create a new Service Request (you'll need container ID, BOL, line, etc.)

# Sign up for users who are NEW TO BLUME

- New users can sign up via at <https://www.blumeglobal.com/signup/>



# New user sign up (continued)

## Page 4 – Select a Terminal VIP Services plan

Progress bar: Sign Up, Verify Email, Company Registration, Select a Plan, Terms and Conditions

**Purchase Options**

**VIP Terminal Services**

Expedite container retrieval and accelerate dry carrier pick up at Feroz Marine Terminal in the Port of Los Angeles

Total Cost: \$0

Proceed

## Page 5 – Terms & Conditions

BLUME

Progress bar: Sign Up, Verify Email, Company Registration, Select a Plan, Terms and Conditions

**Blume Global Motor Carrier Trading Partner Agreement for Blume CarrierGo™ Premium**

This agreement ("Agreement") incorporates the Blume Trading Partner Terms located at: <https://www.blumeglobal.com/trading-partner-terms>. By entering into this Agreement, Trading Partner confirms its agreement to be bound by the Trading Partner Terms. If there is any inconsistency between the Trading Partner Terms and this Agreement, the latter will govern. If Trading Partner does not agree with all of the terms of either this Agreement (including the Trading Partner Terms), Trading Partner should not use the Blume CarrierGo™ Premium application ("CarrierGo Premium"). If Trading Partner uses CarrierGo Premium, it will be deemed to have accepted this Agreement and the Trading Partner Terms.

**1. SERVICES**

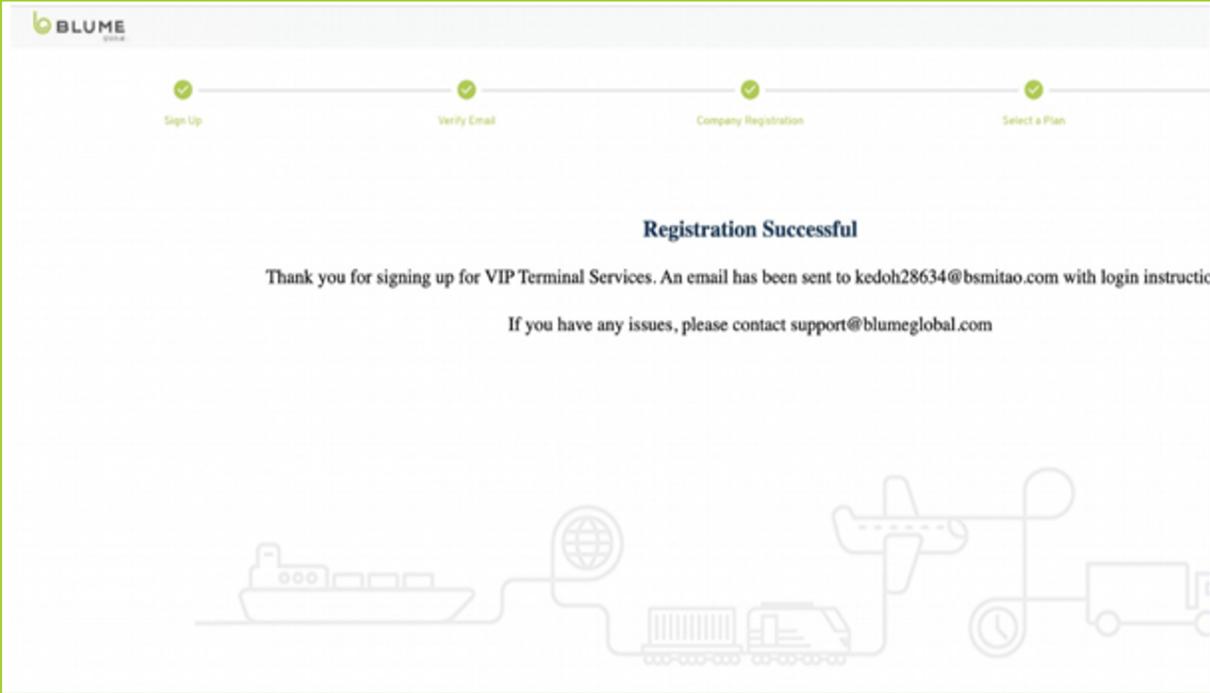
This Agreement references Trading Partner's use of CarrierGo Premium, a solution for motor carriers and their drivers to effectively manage end-to-end business operations. The configuration, functionality, and name of CarrierGo Premium is subject to change from time to time via service updates.

Trading Partner may be required to provide certain information to Blume Global in order to be set up with access to CarrierGo Premium. This information may include, without limitation, Trading Partner's name, address, contact information, and credit card information. Trading Partner will be responsible for notifying Blume Global with any changes, additions or deletions of such information within seven (7) days after such change.

Version: 1.1

# New user sign up (continued)

After successful registration, look for email confirmation and follow the login link



### Registration Success Email:

The registration URL would differ based on whether the user

Subject: VIP Terminal Services Subscription Successful

You have successfully subscribed to VIP Terminal Services.  
Log in to <https://test-apps.blumesolutions.com/blume-home> with your registered email Id to access the services.

Thank You,  
Terminal VIP Services Customer Support

This message (including any attachments) may contain confidential, proprietary and privileged information intended for the specific individual or entity addressed, and is protected by law. If you are not the intended recipient you must not disseminate, forward, print or copy it in any form or take any action or reliance on it. If you have any questions please notify Blume Global Client Services at support@blumeglobal.com or call +1 510-844-3000. Please do not respond to this email.

# New user sign up - Select Terminal Partner

Under Terminal Configuration menu, select FMS Fenix and press "Create Partners"

The screenshot shows the Blume Global web application interface. At the top, there is a dark blue header with the Blume logo on the left, a language dropdown set to "English", and a user profile icon with the email "athomas343@hotmail.com". Below the header is a sidebar with navigation icons for home, documents, user, and a list. The main content area is titled "Terminal configuration" and shows "1 selected" with a "Create Partners..." button. Below this is a table with columns: Terminal Code, Terminal Name, UNLOCODE, Country Code, State Code, City Name, and Status. One row is selected and highlighted in light blue, containing the data: FMS8-LAX, Fenix, ABCD, US, CA, Los Angeles, and Active.

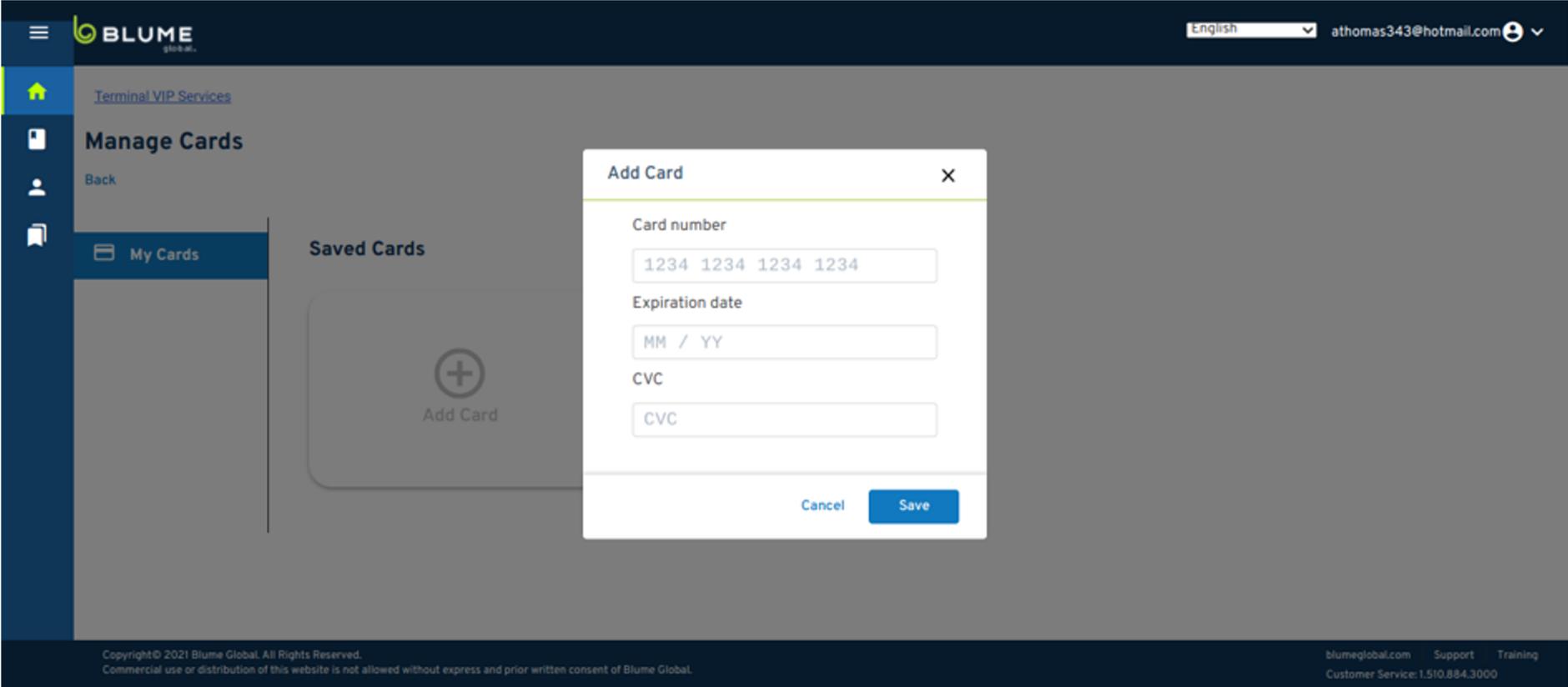
<input checked="" type="checkbox"/>	Terminal Code	Terminal Name	UNLOCODE	Country Code	State Code	City Name	Status
<input checked="" type="checkbox"/>	FMS8-LAX	Fenix	ABCD	US	CA	Los Angeles	Active

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Customer Service: 1.510.884.3000

# New user sign up - Manage Payments

Under Administration menu, add credit card



# Create VIP Services Request

Under Terminal VIP home page, click “Create Request”

The screenshot shows the 'Create Request' form in the BLUME global interface. The form is titled 'Create Request' and is located under the 'Terminal VIP Services' section. It contains several input fields and dropdown menus for creating a request. The fields are arranged in a grid-like structure. At the bottom of the form, there are two buttons: 'Create Request' and 'Cancel'.

**BLUME global** English athomas343@hotmail.com

[Terminal VIP Services](#)

### Create Request

<b>Container ID *</b> <input type="text" value="Enter Container ID (Eg: TEST1234567)"/>	<b>BOL # *</b> <input type="text" value="Enter BOL"/>	<b>Service Type</b> <input type="text" value="Select One"/>
<b>Office *</b> <input type="text"/>	<b>Origin</b> <input type="text"/>	<b>Destination</b> <input type="text" value="Enter Location Name to Search"/> +
<b>Ocean Carrier *</b> <input type="text"/>	<b>Vessel Name *</b> <input type="text" value="Select Vessel Name"/>	<b>Voyage Number *</b> <input type="text" value="Select Voyage Number"/>
<b>Motor Carrier</b> <input type="text"/>		

# Existing user sign up

Registration involves 4 easy steps:

1. Click Manage subscriptions under Admin menu
2. Accept Terms of Use
3. Create a "Partnership" with FMS Terminal under the terminal configuration menu
4. Create a new Service Request (you'll need container ID, BOL, line, etc.)

# Sign Up for existing Blume users

1. Click Admin menu
2. Click Manage Subscription
3. Select Terminal VIP Services

The screenshot shows the BLUME CarrierGo dashboard. At the top, there's a navigation bar with the logo, language selector (English), and user profile (speedy\_user). Below the navigation bar is a 'Welcome' section with an 'Overview' tab. The overview section contains three summary cards: 'Not Accepted > 2H' with a value of 6082, 'No POD' with a value of 29, and 'Late' with a value of 7. Below these cards is a map of North America titled 'Today's Scheduled Pickup and Deliveries'. To the right of the map is a table titled 'Current Action' with a 'Count' column. A sidebar menu is open on the left, with a red arrow pointing to the 'Manage Subscription' option.

Current Action	Count
Report Events & POD	14403
Schedule Appointments	11149
Accept/Reject Workorder	6082
Amended To Approve	403
Amended Waiting For Approval	360
Completed Work Orders (MTD & Last Month)	70

The screenshot shows the 'My Subscription' page in the BLUME CarrierGo system. The page title is 'My Subscription'. Below the title is a 'Purchase Options' section. A highlighted box contains a card for 'Terminal VIP Services' with the following text: 'Expedite container retrieval and accelerate dry carrier pick up at Felix Marine Terminal in the Port of Los Angeles.' Below the card, it says 'Total Cost: \$0' and there is a 'Proceed' button.

# Sign up for existing Blume users (continued)

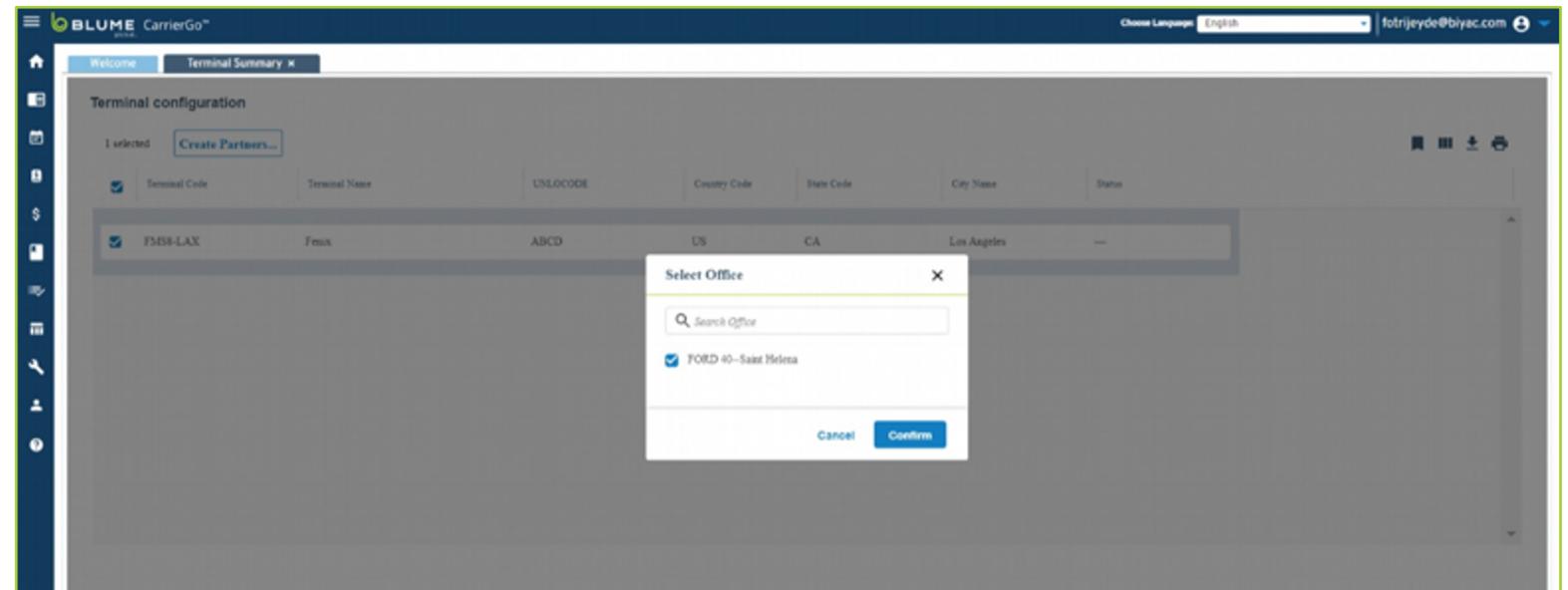
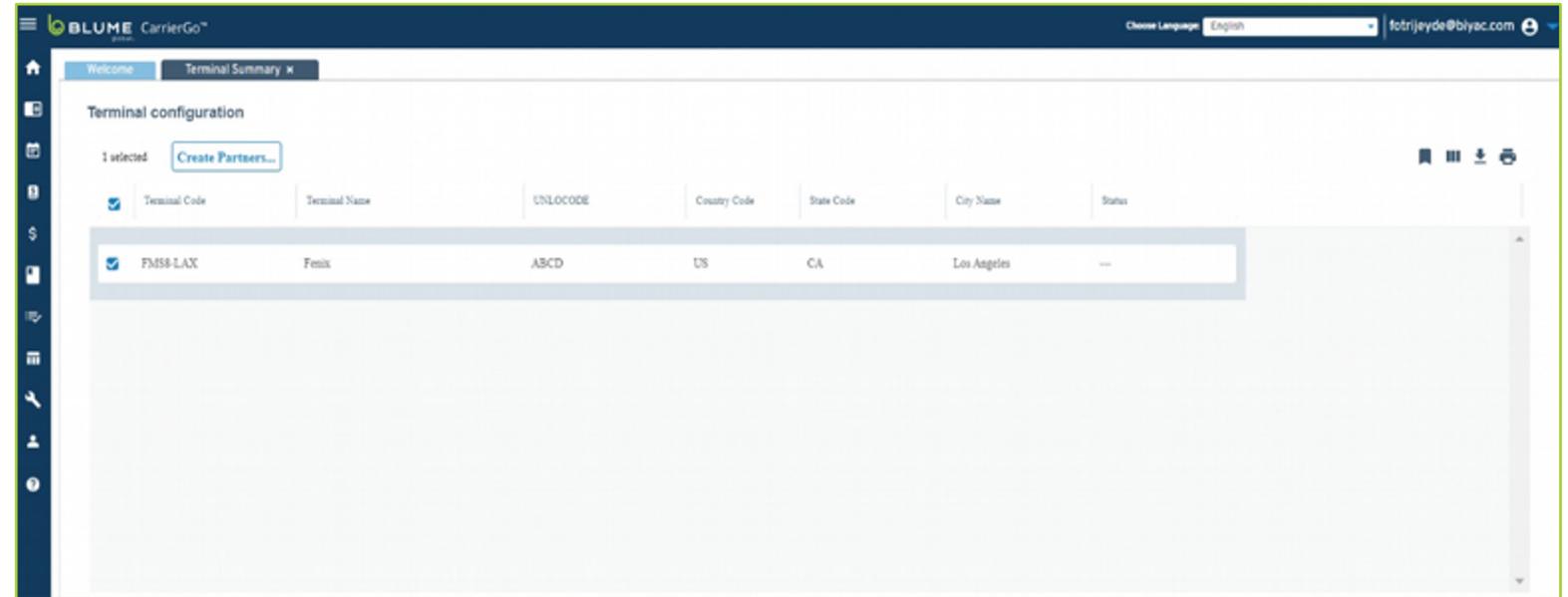
1. Accept Terms & Conditions
2. Log out & back in to see Terminal VIP Service Subscription

The screenshot displays the Blume CarrierGo™ web application interface. At the top, the logo 'BLUME CarrierGo™' is visible on the left, and 'Choose Language: English' and 'speedy\_user' are on the right. Below the header, there are two tabs: 'Welcome' and 'My Subscription'. A progress bar shows two steps: '1 Terms and Conditions' (active) and '2 Select a Plan'. The main content area features a scrollable text box titled 'Blume Global Motor Carrier Trading Partner Agreement for Blume CarrierGo™ Premium'. The text includes a disclaimer and a section titled '1. SERVICES' which describes the CarrierGo Premium solution. At the bottom of the scrollable area, it states 'Trading Partner may be required to provide certain information to Blume Global in order to be set up with access to CarrierGo Premium. This information may include, without limitation, Trading Partner's name, address, contact'. The version 'Version: 1.1' is noted at the bottom right of the scrollable area. The footer contains contact information: 'www.blumeglobal.com | Support | Training' and 'Customer Service: 1.510.844.3000', along with a copyright notice 'Copyright ©2020 Blume Global. All rights reserved.' and social media icons for LinkedIn, Twitter, and Facebook.

# Partnership

Once the user has been subscribed, they will need to create a partnership:

1. Terminal Summary Page
2. Select Fenix
3. Click “Create Partners”
4. Click Confirm



# Create VIP Services request

On the Terminal VIP home page, click “Create Request”

The screenshot shows the 'Create Request' form in the BLUME Terminal VIP Services interface. The form is set against a dark blue header with the BLUME logo, a language dropdown set to 'English', and a user profile for 'athomas343@hotmail.com'. A left-hand navigation menu contains icons for home, documents, profile, and a list. The form itself is titled 'Create Request' and contains several input fields:

- Container ID \***: A text input field with a placeholder 'Enter Container ID (Eg: TEST1234567)'.
- BOL # \***: A text input field with a placeholder 'Enter BOL'.
- Service Type**: A dropdown menu with 'Select One' as the current selection.
- Office \***: A dropdown menu.
- Origin**: A dropdown menu.
- Destination**: A search input field with a placeholder 'Enter Location Name to Search' and a '+' button.
- Ocean Carrier \***: A dropdown menu.
- Vessel Name \***: A dropdown menu with 'Select Vessel Name' as the current selection.
- Voyage Number \***: A dropdown menu with 'Select Voyage Number' as the current selection.
- Motor Carrier**: A dropdown menu.

At the bottom of the form, there are two buttons: a grey 'Create Request' button and a blue 'Cancel' button.